

Dorking Healthcare Ultrasound Patient Experience Survey 2017

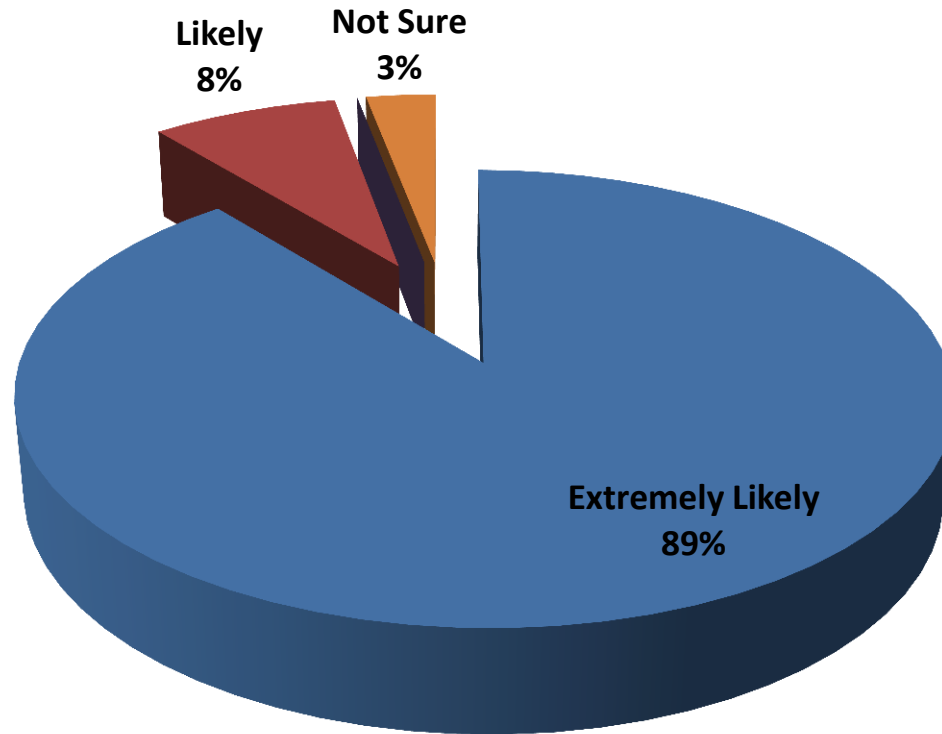


39 questionnaires
handed out

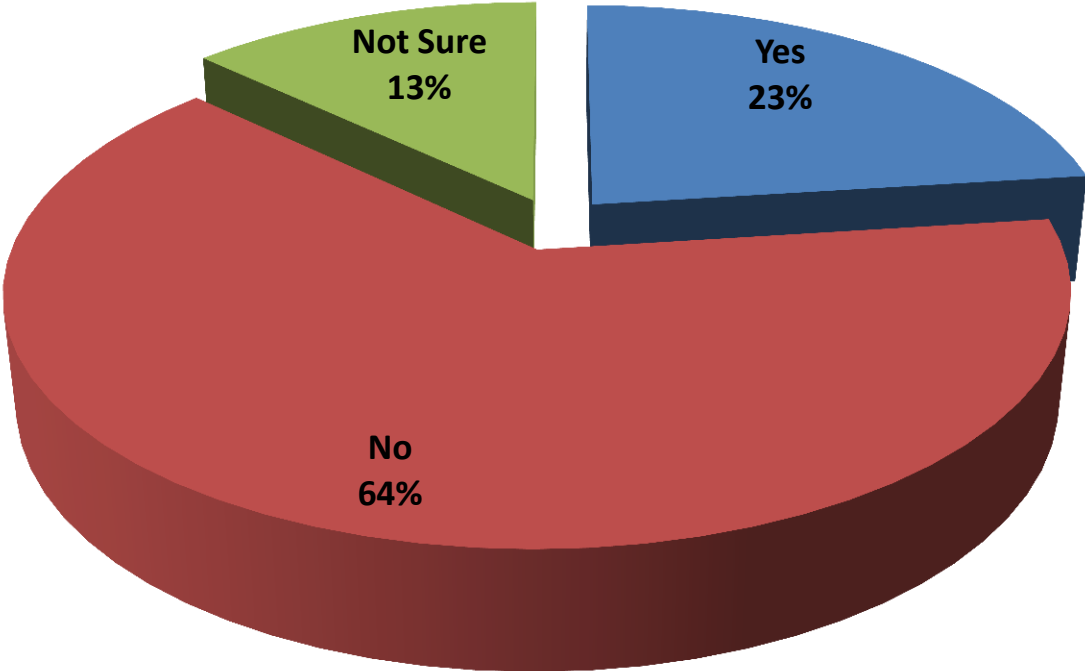
21-28.2.2017

'Delivering quality healthcare'

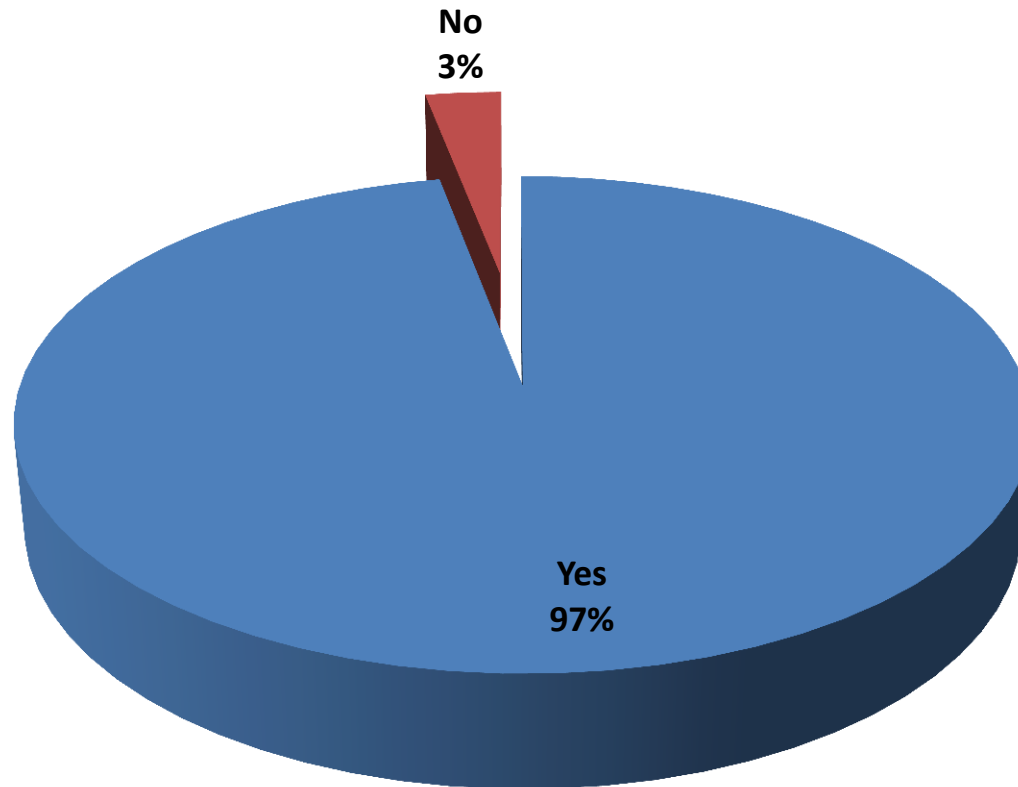
Would you recommend this service offered here to your family and Friends?



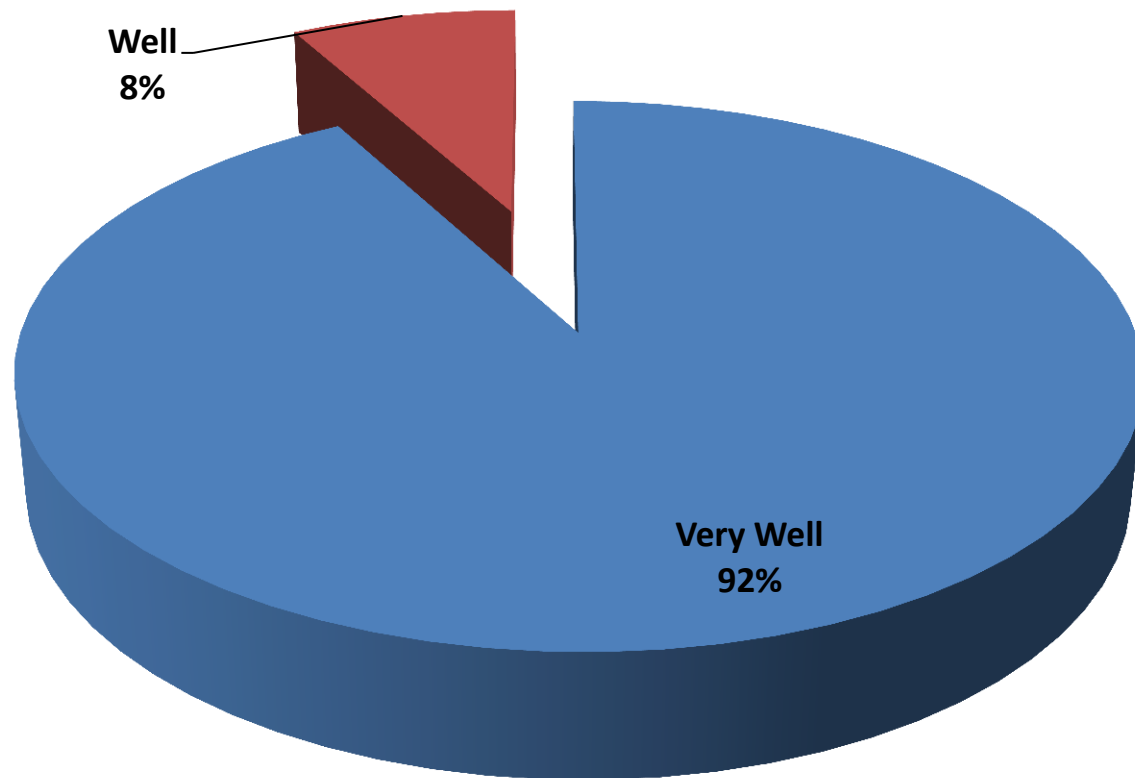
Were you given a choice over the location for the scan?



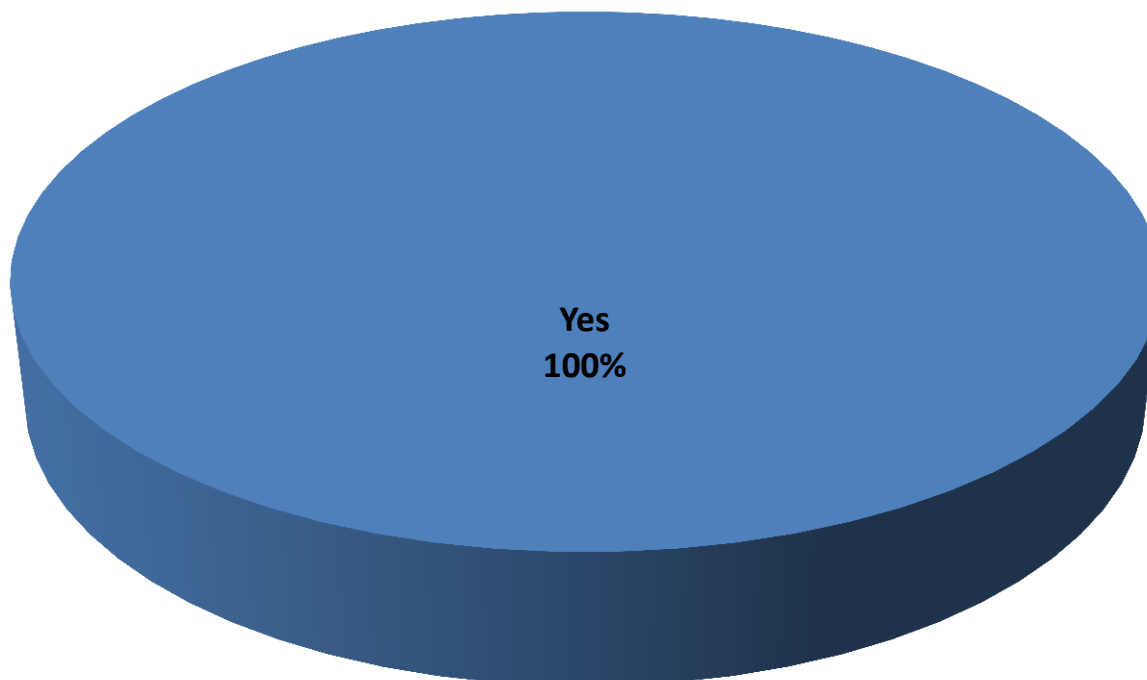
Were you called withing 30 minutes of your Scheduled appointment time?



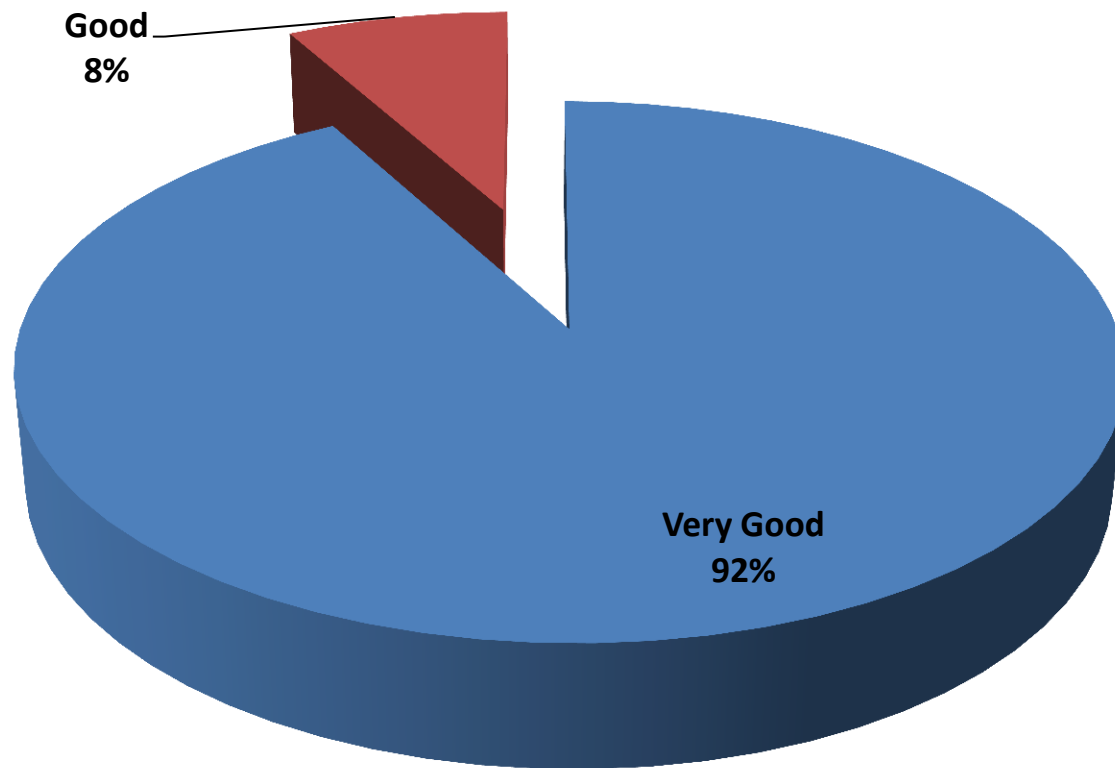
How well was the examination explained to you?



Were you told when your referring doctor would receive the ultrasound result and the next steps for you?

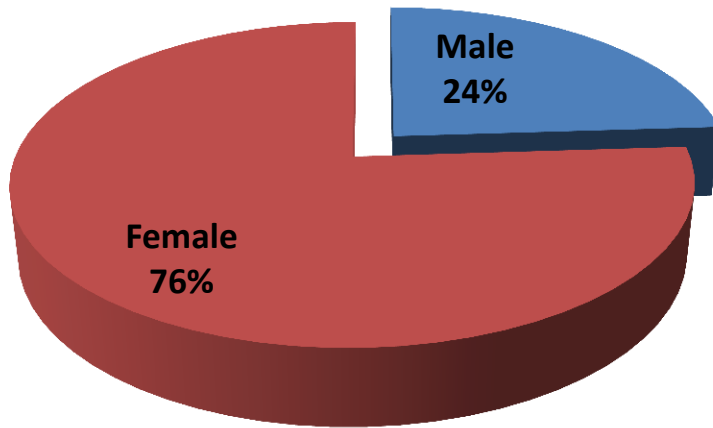


What was your opinion of the overall service?

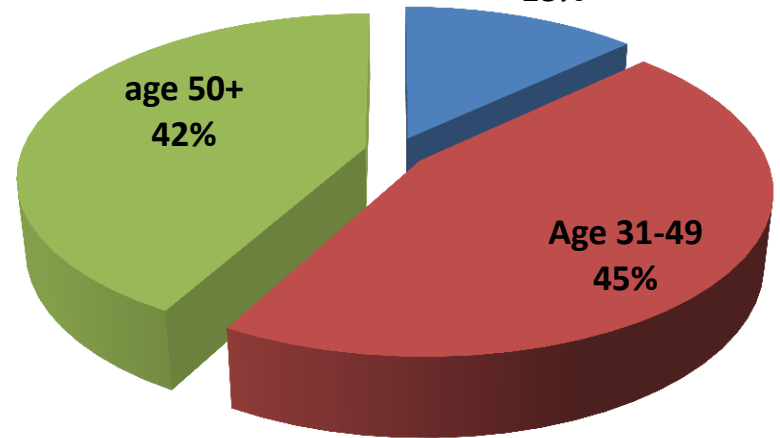


Patient Demographics

Gender



Age



Patient Comments

Lovely
Friendly
atmosphere

Michelle was lovely,
explained everything
well and made me
feel comfortable.

Excellent and
very friendly.

Very happy - on time
and felt really
comfortable and well
looked after. Michelle
is a really nice lady and
talked me through
everything at each
stage which helped to
relax me. Thank you!

The lady who scanned
me was extremely
lovely and explained
everything clearly and
in great detail. She was
also excellent in
answering any
questions and
concerns I had.

I had few
appointments at
Dorking and
always had very
good experience.

The visit was
very good and
well organised